Everseat Expedites Medical Access and Provider Reimbursements with PokitDok

BALTIMORE, September 19, 2016 – Everseat announced today that it will make instant insurance eligibility verification a core component of its scheduling service. Now, healthcare providers can dynamically fill open appointments with greater knowledge of their patients before they walk in the door. Everseat improves access to care through software development efforts that incorporate the PokitDok Eligibility Application Programming Interface. In an industry still mired in spreadsheets, paperwork, and landline fax and telephones, insurance eligibility verification is now performed digitally, within seconds.

"PokitDok is the magic bullet behind Everseat's latest strategy for boosting patient access and getting their healthcare providers reimbursed on time," said Jeff Peres, CEO and co-founder of Everseat. "Two things modern healthcare has to deliver every day are easy access for patients and increased efficiency for their providers. Securing accurate and complete reimbursement starts with unlocking data for a simple, instant insurance eligibility check. Thanks to this integration with PokitDok, patients using Everseat can request appointments with their fingertips and healthcare providers get more confidence they'll be paid on time."

Everseat revolutionizes supply and demand for medical appointments. It enables physicians to post open appointments, dynamically fill cancellations even on short notice, and mitigate the financial impact of no-shows. Using Everseat, patients and their families can book spontaneously around their own schedule and rather than waiting months for an appointment, elect to receive push notifications if an earlier time opens up. Look for appointments on Everseat with providers including LifeBridge Health, Joslin Diabetes Center, Maryland Oncology Hematology, The Centers for Advanced Orthopedics, University of Maryland Upper Chesapeake Medical Center and Connecticut Asthma and Allergy, among others.

"As patients take more responsibility for their own care, understanding insurance benefits becomes critical to both the consumer and provider," said Lisa Maki, co-founder and CEO, PokitDok. "Legacy systems make booking and paying for appointments a slow and expensive process that leads to surprise bills and cripples revenue cycle management. Everseat is a great example of how developers can use our APIs to re-imagine new ways for providers to run their business."

With Trading Partner agreements with more than 500 health insurers and payers, PokitDok manages health insurance carrier connectivity, file validation, encryption, and transmission. Healthcare transactions that formerly required implementing the complex, archaic ASC X12 transaction sets can now be performed with the ease of modern data formats, like JSON. Earlier this year, PokitDok received a Phase III CAQH® Committee on Operating Rules for Information Exchange (CORE®) Certification Seal, signifying its commitment to streamlining electronic healthcare administrative data exchange.

To see open appointments, go to app.everseat.com or download the Everseat mobile app, available on iTunes or Google Play. For developers, to get started with a PokitDok API key, go to platform.pokitdok.com or log on to the Microsoft Azure Marketplace and select the PokitDok button in the Developer Services channel for application details and documentation. Technical support is available separately, at a variety of levels.

About Everseat
Everseat is a patient-centered scheduling platform that helps patients get access to appointments they need with their healthcare providers. The Baltimore-based technology company offers a web- and mobile-based platform that enables provider organizations to post open appointments. Appointments are posted and claimed in real-time, significantly increasing efficiency for the providers, and dramatically improving the patient experience. For more information, visit www.everseat.com.

About PokitDok
PokitDok powers interoperable healthcare transactions. Its APIs facilitate eligibility checks, claims submissions, appointment scheduling, payment optimization, patient identity management, pharmacy benefits, and other business processes. Hospital systems, digital health startups, systems integrators, and telehealth companies use PokitDok's development platform to improve workflows, cut costs, and discover business patterns with big data. PokitDok is based in San Mateo, CA and Charleston, SC and is backed by Lemhi Ventures, Rogers Venture Partners, McKesson Ventures, NAV.VC and Subtraction Capital. For more, visit pokitdok.com.